



# DATA AGENT SERVER

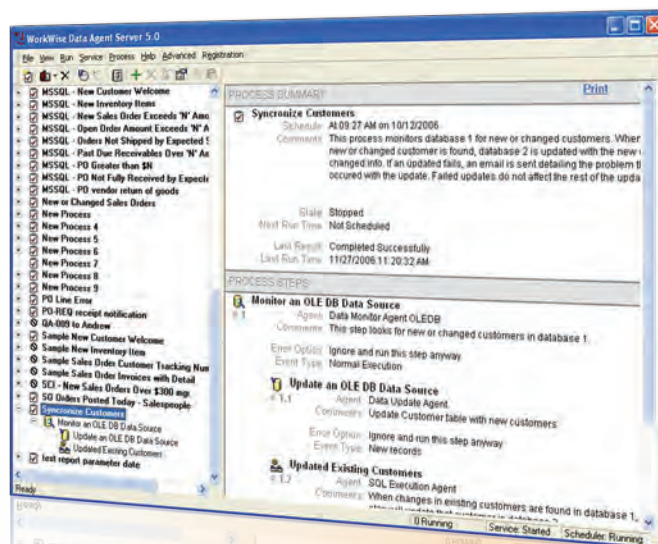
**With the largest installed base of customers in the intelligent alerting space, Global Software, Inc. is the leading provider of application integration and business task automation systems.**

Most organizations maintain vast amounts of detailed data about the business in several disparate database applications, but have very limited access to timely integrated, actionable information.

Data Agent Server can monitor all applications for specified business activities and deliver an integrated, contextual view of the required information, allowing people to make informed decisions and take intelligent actions.

## Benefits include:

- Monitor date-and time-sensitive events
- Check status of data, such as credit holds, inventory thresholds and sales ratios
- Merge data into email messages
- Pass data, files and messages through the pipeline
- Manage information across multiple databases, including Accounting, HR, SCM, CRM, and more
- Gain programming power with point-and-click ease
- Streamline your business processes with point-and-click ease
- Keep employees informed for better decision-making
- Improve customer service and retention
- Automation of Distribution Manager for use with Excel workbooks



# DATA AGENT SERVER FEATURES & BENEFITS

## Intelligent Agents

- ODBC & OLEDB Monitor
- File Monitor Agent
- FTP Monitor/Access
- Email Agent
- Run Program Agent
- Query Agent
- Work with Files/Folders
- Print Agent
- Data Update Agent
- File Update Agent
- SQL Executive Agent
- Scripting Agent
- Run Process Agent
- HTTP Post & HTTP Get
- Log Agent
- Crystal Automation

## Automation Examples

### Client Service/Revenue Opportunity Oriented

- Upon change of pricing, inventory or order limit, update CRM system and alert appropriate person
- Upon change of salesperson in customer file, email customer information to new salesperson and schedule event in CRM to contact customer
- If inventory falls below certain order point, send email to purchasing rep to facilitate order

### Operations Oriented

- If variance amount associated with YTD budget and actual is more than 5%, email the department head associated with the budget and facilitate documentation of the budget overage
- If A/R invoice has aged 15 days beyond due date, send email to customer A/P with detailed invoice information

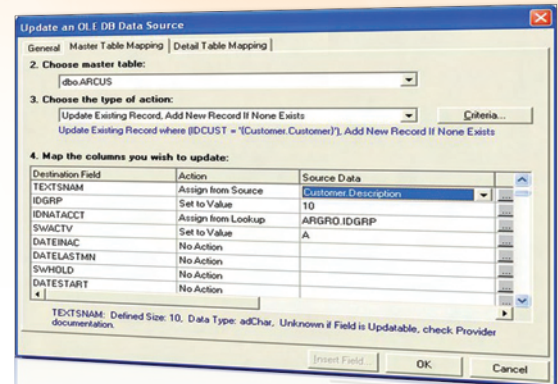
## Intelligent Workflow Automation Tool

Data Agent Server (DAS) is a workflow automation tool that incorporates event-based notification, data integration and process automation capabilities, providing the powerful solution businesses need for exchanging information across the patchwork of software applications, legacy systems, and custom-built programs handling day-to-day business transactions.



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**Monitor, Alert and Automate...**  
**Keeping customers and personnel "in the know"**

**Want to learn more?**  
**Contact us today.**

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